

Wrangell Medical Center Wrangell, Alaska



Our Mission: To Enhance The Quality Of Life For All We Serve!



Board of Trustees

April 16 2011

AGENDA



WRANGELL MEDICAL CENTER
BOARD OF DIRECTORS MEETING AGENDA
April 16, 2014 -- 5:30 p.m.
Location: Nolan Center

MEMBERS: Terri Henson, President; Bernie Massin, Vice-President; Cori Robinson, Secretary; Barbara Conine, Treasurer; Judy Allen, Megan Clark, Marlene Messmer, Dorothy Sweat, Woody Wilson, Ex-Officio Member Marla Sanger, RN, Interim CEO

1. CALL TO ORDER
2. ROLL CALL
3. AMENDMENTS TO THE AGENDA
4. CONFLICT OF INTEREST
5. CONSENT ITEMS
 - a. Minutes of the meeting held 3/19/2014
 - b. Financial statements: February & March 2014
 - c. Statistics: February 2014
6. PERSONS TO BE HEARD

During this section of the agenda, the WMC Board will invite and listen to topics not on the agenda. The Board will note the topics, and will not take any official action on any of the topics presented but will refer items to the administration to be researched. A sign up sheet is available before the meeting to allow community members to sign up for an opportunity to speak before the board.
7. CORRESPONDENCE:
8. REPORTS AND COMMUNICATIONS FROM WMC STAFF
 - a. CEO's report
9. MEDICAL STAFF REPORT: Verbal
10. ACTION ITEMS: None
11. DISCUSSION ITEMS: None
12. INFORMATION ITEMS
 - a. New Hospital Project update (standing agenda item)
13. BOARD DEVELOPMENT
 - a. 'Navigating the Boardroom', chapters 29-32, discussion
14. BOARD COMMENTS
15. ADJOURN

OUR MISSION: To Enhance The Quality of Life For All We Serve!

5. CONSENT AGENDA

- a. Minutes of the meeting held
3/19/2013
- b. Financial statements: February
& March 2014
- c. Statistics: February 2014



**WRANGELL MEDICAL CENTER
BOARD OF DIRECTORS MEETING MINUTES**

March 19, 2014 -- 5:30 p.m.

Location: Nolan Center

CALL TO ORDER:

Meeting was called to order at 5:30 by President, Terri Henson.

ROLL CALL:

Present: President-Terri Henson, Vice President-Bernie Massin, Secretary-Cori Robinson, Treasurer-Barb Conine, Members Megan Clark, Marlene Messmer, and Woody Wilson

Excused: Dorothy Sweat, Judy Allen

Quorum established

Assembly representative James Stough was present

AMENDMENTS TO THE AGENDA: None

CONFLICT OF INTEREST: None

CONSENT ITEMS

Motion made by Barb Conine to approve consent items 5.a, minutes of the regular meeting held February 19, 2014, item 5.b Financial Statements for January 2014, and item 5.c Statistics for January 2014, seconded by Woody Wilson, motion passed unanimously.

PERSONS TO BE HEARD: None

BOARD DEVELOPMENT:

Presentation by Josh Weinstein of 'Enroll Alaska' regarding the Affordable Care Act. Presentation is supported by a grant administered by ASHNHA and copies of the PowerPoint slides are on the ASHNHA website. Josh can be reached at his office: 907-263-1401 or at jweinstein@northrimbenefits.com for more information.

Discussion on chapters 25-28 from 'Navigating the Boardroom': Barb Conine encouraged the board to look at chapter 27 on the importance of 'ethics' as a board member.

CORRESPONDENCE: None

REPORTS AND COMMUNICATIONS FROM WMC STAFF:

CEO's Report: Marla Sanger reported that the new Director of Physical Therapy, Aaron McPherson, has arrived and is settling in well with many great ideas for advancing the PT program and reducing costs. Also noted was that Aaron's wife, Denise, will soon be arriving to take on the role as Director of Nursing. Denise is a Family Nurse Practitioner and will bring that background to the job.

MEDICAL STAFF REPORT: None (Chief of Staff is out of town)

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DRAFT

WRANGELL MEDICAL CENTER
BOARD OF DIRECTORS MEETING:
March 19, 2014 - 5:30 p.m.

ACTION ITEMS: None

DISCUSSION ITEMS: None

INFORMATION ITEMS:

- a. New Hospital project update: A meeting between Marla, Dana and representatives from the PeaceHealth Facilities team took place earlier in the day. The PeaceHealth group has taken previous space allocations, looked at the most recent plan, put down some estimates on space given the changes in regulations, etc., and will be meeting soon (perhaps as soon as next week) with the local building team: Marla, Terri Henson, Dana Strong, Bernie Massin, Brian Smith, Steve (AICS Physical Plant Manager), Mark Walker, and Jeff Jabusch. The first meeting will look at the chronology of events, relationships formed (building team, etc...), who has been paid for what, budgetary challenges, site & planning challenges in order to start confirming thoughts & opinions on service lines, look at space allocation, budget, which should result in a summary of where we wish to go and recommendations for moving forward. It is estimated that in 3 to 5 meetings of this group, the work should be ready to move forward.

BOARD COMMENTS:

- Marlene Messmer – I appreciated the presentation, thank you for bringing it to us.
- Woody Wilson – It's great to be at a meeting in person!

ADJOURN: With no further business, the regular meeting adjourned at 6:35 p.m.

Cori Robinson

Kris Reed,
Date Certified: April 16, 2014

Wrangell Medical Center
Statement of Net Assets
February 28, 2014

	Assets				Liabilities & Fund Equity				
	Feb-14	Jan-14	Net Change \$	Net Change %	Feb-14	Jan-14	Net Change \$	Net Change %	
Cash in the Bank	1,104,445	635,837	468,608	73.70%	A/P and Accrued Expenses	920,286	1,023,966	-103,680	-10.13%
Patient A/R	3,905,124	4,158,364	-253,240	-6.09%	Employee Compensation	571,777	497,692	74,085	14.89%
Net Allowance A/R	(299,132)	(342,003)	42,871	-12.54%	Total Current Liabilities	1,492,063	1,521,658	-29,595	-1.94%
Grant Receivable	370,995	370,995	0	0.00%	Unreserved Equity	9,695,734	9,695,734	0	0.00%
Inventory	221,766	212,009	9,757	4.60%	Net Income / (Loss)	260,421	(4,266)	264,687	-6204.57%
Prepaid Expense	113,641	113,006	635	0.56%	Total Equity	9,956,155	9,691,468	264,687	2.73%
Total Current Assets	5,416,839	5,148,208	268,631	5.22%					
Property, Plant & Equip	13,733,668	13,729,579	4,089	0.03%					
Accum Depreciation	(7,702,289)	(7,664,661)	-37,628	0.49%					
Net PP&E	6,031,379	6,064,918	-33,539	-0.55%					
Total Assets	11,448,218	11,213,126	235,092	2.10%	Total Liabilities / Equity	11,448,218	11,213,126	235,092	2.10%

Footnotes:
\$430,000 was received during 2-14 from Medicare as the result of a tentative settlement on the as filed FY 13 MCR. Consequently, Days Cash on Hand improved to 40 from 23 and AR Days Outstanding Decreased from 142 to 111

Wrangell Medical Center
Statement of Revenues & Expenses
For The Month Ending February 28, 2014

	Feb-2014	Jan-2014	Net Change \$	Net Change %	YTD 2014
Routine Room and Board					
Inpatient Revenue	96,270	33,274	62,996	189.32%	696,285
Outpatient	11,711	22,225	(10,514)	-47.31%	105,398
Emergency Room	122,891	120,482	2,409	2.00%	942,279
Long Term Care	274,821	297,948	(23,127)	-7.76%	2,157,889
Total Routine	505,693	473,929	31,764	6.70%	3,901,851
Ancillary Charges					
Inpatient	55,897	33,052	22,845	69.12%	450,139
Outpatient	281,273	334,124	(52,851)	-15.82%	2,707,965
Long Term Care	(9,408)	33,116	(42,524)	-128.41%	116,880
	327,762	400,292	(72,530)	-18.12%	3,274,984
Total Charges	833,455	874,221	(40,766)	-4.66%	7,176,835
Discounts					
Fed Man Disc IP	449,315	(13,690)	463,005	-3382.07%	600,240
State Man Disc IP	27,498	(10,552)	38,050	-360.60%	82,606
State Man Disc LTC	(46,759)	(57,879)	11,120	-19.21%	(291,007)
Bad Debts	(61,107)	(8,942)	(52,165)	583.37%	(175,219)
Charity	(4,494)	(2,574)	(1,920)	74.59%	(49,137)
Other Discounts	(31,036)	(65,427)	34,391	-52.56%	(230,542)
	333,417	(159,064)	492,481	-309.61%	(63,059)
Net Patient Revenue	1,166,872	715,157	451,715	63.16%	7,113,776
Operational Expenses					
Salaries	319,070	321,332	(2,262)	-0.70%	2,465,338
Benefits	196,052	143,393	52,659	36.72%	1,239,669
Supplies	85,954	68,218	17,736	26.00%	706,445
Depreciation	37,625	37,625	0	0.00%	304,790
Other Expenses	265,650	234,679	30,971	13.20%	2,439,917
Total Expenses	904,351	805,247	99,104	12.31%	7,156,159
Operating Gain/(Loss)	262,521	(90,090)	352,611	-391.40%	(42,383)
Other Revenue					
Misc Revenue	1,767	223	1,544	692.38%	13,625
Interest Earned	9	25	(16)	100.00%	113
Grant Revenue	0	0	0	0.00%	204,511
Non Oper Revenue	390	465	(75)	-16.13%	84,555
	2,166	713	1,453	203.79%	302,804
Net Gain/ (Loss)	264,687	(89,377)	354,064	-396.15%	260,421

WRANGELL MEDICAL CENTER
Statement of Cash Flows

Month Ended	MTD Feb-14	YTD FY 2014
Cash Flows from Operating Activities		
Cash received from customers and third party payers	1,397,494	6,802,292
Cash payments to suppliers for services and goods	(596,126)	(4,257,951)
Cash payments to employees for services	(330,846)	(2,626,882)
Other operating receipts	2,166	98,180
Net cash flows from Non-Capital Financing Activities	472,688	15,639
Cash Flows from Non-Capital Financing Activities		
Grants Received	0	204,511
(Deposits to) withdrawals from escrow	0	0
Net cash flows from Non-Capital Financing Activities	0	204,511
Cash Flows from Capital and Related Financing Activities		
Additions to Property, Plant & Equipment	(4,089)	(54,892)
Capital Contributions Received	0	0
Net cash flows from capital and related financing activities	(4,089)	(54,892)
Cash Flows from Investing Activities		
Interest Income	9	113
Increase in Restricted Cash	0	0
Decrease in Board designated assets	0	0
Net cash flows from investing activities	9	113
Net Increase (decrease) in cash & cash equivalents	468,608	165,371
Cash and Cash Equivalents at beginning of period	635,837	939,074
Cash and Cash Equivalents at February 28, 2014	1,104,445	1,104,445

WRANGELL MEDICAL CENTER
Statement of Cash Flows Cont'd

Month Ended	MTD Feb-14	YTD FY 2014
Reconciliation of loss from operations to net cash flows from operating activities		
Gain from Operations	262,521	(42,383)
Adjustments to reconcile gain from operations to net cash flows from operating activities		
Depreciation	37,625	304,790
Other nonoperating revenues	390	96,024
Other nonoperating expenses	0	0
Decrease (increase) in assets:		
Patient Accounts Receivable	210,569	(893,456)
Other Accounts Receivable	0	(3,222)
Inventory	(9,757)	(56,320)
Prepays	(635)	(84,414)
Increase (decrease) in liabilities		
Accounts Payable & Accrued Liabilities	(102,110)	548,228
Employee Compensation & Related Items	74,085	146,392
Net Cash Flows from Operating Activities	472,688	15,639

6. PERSONS TO BE HEARD

7. CORRESPONDENCE

None

8. REPORTS AND COMMUNICATIONS
FROM WMC STAFF
 - a. CEO's Report Attached



WMC CEO Report to the Board of Directors, Wrangell Medical Center

April 16th, 2014

www.wrangellmedicalcenter.org

Trauma Registry Update Complete for 2012/2013

Laura Salard, RN, with the help of Cathy Gross and state personnel, completed the Trauma Registry updates for 2012 and 2013. The task was complicated by last year's switch to electronic medical records which necessitated working between older, paper charts and new electronic records. These updates are a requirement for a level IV trauma designation and the deadlines for completion are state-mandated.

Laundry Area Upgraded for Greater Capacity and Efficiency

WMC's Laundry area has undergone an expansion and an upgrade in equipment which will help laundry staff process more efficiently the mountains of laundry created in the facility. An ergonomic study, done with the help of the Physical Therapy department, determined that a larger space was needed to ensure a good workflow. Moving physical therapy services upstairs created space for the expansion. Brian Smith, Director of Maintenance, working with the Executive Team developed a new design for the space. Construction was completed in late February. Two machines (60 lb. and 25 lb. capacity commercial models) will replace our aging 35 lb. and household sized washers. The new machines will help ensure compliance with state and federal regulations, and the solid detergent, replacing a liquid product, is less expensive to ship and more cost effective. Nearly twice the laundry can now be washed at a time, significantly decreasing time to complete cycles in a facility that has been close to capacity this winter!

Six Local Agencies Participate in Table-Top Disaster Drill

Twenty five community members representing six local agencies (WMC, Police Department, Volunteer Fire Department/EMTs, AICS, KSTK and the Public Health Center) met at WMC on March 19th for a table-top disaster drill, led by Katrina Ottesen, WMC Disaster Preparedness Coordinator. The drill allowed agencies to share their respective responses to a 7.3 magnitude earthquake centered near Wrangell. Critical information like which buildings in town have backup generators, priorities for restoring running water and what services would be affected by a power outage, etc... was exchanged. The drill helped clarify which communication resources would be available (satellite phones and radios), which might be affected (internet and cell phones) and what the 'backup' plans might be (including using KSTK to broadcast critical information to the community and update information as it changes). Additional meetings will be held to prepare for a community-wide drill on the evening of Wednesday, April 23.

WMC Wishes Carin Rhodes Farewell

Carin Rhodes, RN, CPSI Super User, and Infection Preventionist left WMC to rejoin family in California. Carin made many significant contributions to WMC as a Nursing Department Leader. Rosa Merganthal who joined the WMC nursing department in February has stepped in to carry on this important work.

Borough Assembly Declares 'Health Fair Week'

At the regular Borough Assembly meeting on Tuesday, March 25, Mayor David Jack proclaimed March 30 through April 5, 2014 as "Health Fair Week" and presented the proclamation to Health Fair committee members. This year's Health Fair will take place Saturday, April 5 from 7 am until noon.

Laundry Upgrade Passes 'Re-Check' & Hallways Sparkle

Jeff McQuay (rep for EcoLab – cleaning products) visited Wrangell to make sure that the new laundry machines are maintaining calibration – which they are – and to assist the maintenance department with a new floor cleaning/waxing regimen. An area near the ER was used for training and is now beautifully cleaned and waxed. Jim and Brian will continue the project throughout the building as time allows.

Part Time & Traveling Staff Become Permanent

We are happy to announce that Mindy Sherwood moved from 'traveler' status to becoming a permanent employee in the Physical Therapy department. We also hired part-time staff member Jim Holder into a full time maintenance position. Jim did a marvelous job of caring for the facility during Brian's absence.

Staff Respond Very Well During Extremely Busy Days

WMC recently saw a large influx of patients and staff responded admirably, particularly with key staff out of town for various reasons. Teams pulled together to ensure our community would be well served.

Denise McPherson Joins WMC as Director of Nursing

Denise McPherson dove into her new job as DON at Wrangell Medical Center. She's been meeting with Diana Nore, as well as speaking with staff and patients to assess nursing department operations. She joins her husband Aaron, who arrived a month ago to serve as WMC's Physical Therapy Director. We are excited to have Denise on staff and look forward to getting to know her better. She must already feel at home because she was spotted helping tidy up after this year's Health Fair, thank you Denise!

Health Fair 2014, a Great Way to Wrap up the Week!

Fifty vendors and a huge cross section of the community turned out for Health Fair 2014. While the rain didn't keep folks away from the Health Fair, it may have contributed to longer visits with vendors. "It seems it's been really steady this year," remarked a vendor when asked about turnout, "normally it feels like things are wrapping up by around 11:30, but look, folks are still here and it's noon!"

Health Fair visitors found booths with information on dental care, pharmaceuticals, smoking cessation, early childhood topics, a variety of local clubs and organizations (Muskeg Meadows, Irene Ingle Library, Southeast Beasts, Boy Scouts), and much more. Many adults came for the 'Blood Draw', a Health Fair tradition, as children brought teddy bears and dolls for an annual checkup at the AICS Teddy Bear Clinic.

So many people are involved in making this one of the largest, most successful health fairs in Alaska that it's hard to say 'Thank you' without fear of forgetting someone, but it would not have happened without the concerted efforts of staff from every department of WMC. Additional assistance was received from the AICS maintenance crew and Nolan Center Personnel, not to mention the many vendors who gave of their time and expertise. Many thanks to Kris Reed for orchestrating this extraordinary event!



Weekly Update to the Governing Board

For the week of Monday, March 10th, 2014

From Marla Sanger, CEO

www.wrangellmedicalcenter.org

Trauma Registry Update Complete for 2012/2013

Laura Salard, RN, with the help of Cathy Gross and state personnel, completed the Trauma Registry updates for 2012 and 2013. The task was made more interesting due to last year's switch to electronic medical records which necessitated working between older, paper records and the newer electronic records. These updates are a requirement for a level IV trauma designation and the deadlines for completion are state-mandated.

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Dana Strong, CFO
Jeff Jabusch, Wrangell C/B Manager
Ken Tonjes, CAO, PH KM
Nancy Steiger, CEO PH NW Network
Wrangell Sentinel
KSTK

Upcoming Board Meetings 2014

Every 3rd Wed 5.30pm Nolan Center
February 19th
March 19th

Upcoming Quality Meetings 2014

Every 4th Thurs 3.00pm WMC
February 27th
March 27th



Weekly Update to the Governing Board

For the week of Monday, March 17th, 2014

From Marla Sanger, CEO

www.wrangellmedicalcenter.org

Six Local Agencies Participate in Table-Top Disaster Drill

Twenty five community members representing six local agencies (WMC, Police Department, Volunteer Fire Department/EMTs, AICS, KSTK and the Public Health Center) met in the WMC conference room Wednesday afternoon for a table-top disaster drill, led by Katrina Ottesen, WMC Disaster Preparedness Coordinator. The drill allowed agencies to share their respective responses to a given disaster, in this case a 7.3 magnitude earthquake centered near Wrangell. Critical information such as which buildings in town have backup generators, what the priorities are for restoring running water and what services and resources would be affected by a power outage, etc... was shared among the group. The drill also helped clarify which communication resources would be available (satellite phones and radios) and which might be affected (internet and cell phones) and what the 'backup' plans might be (including using KSTK to broadcast critical information to the community and updating that information as it changes). Additional meetings will be held to prepare for a community-wide drill on the evening of Wednesday, April 23.



FEMA | Emergency
Management
Institute

WMC employees who are involved with emergency preparedness have been educating themselves by taking FEMA and other relevant online courses including: ***Introduction to the Incident Command System (ICS) for Healthcare/Hospitals***, and ***Applying ICS to Healthcare Organizations***.

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Upcoming Board Meetings 2014

Every 3rd Wed 5:30pm Nolan Center

April 16th

May 21st

Upcoming Quality Meetings 2014

Every 4th Thurs 3:00pm WMC

April 24th

May 22nd

Health Fair 2014 is Just Around the Corner!



Just a fraction of the many informational booths which fill the Nolan Center during the Health Fair.



Ann Schnell, left, visits with Marla Sanger, CEO at WMC, during the 2013 Health Fair.

Health Fair Blood Draws & Pre-Registration Underway

March 17th marked the beginning of the Health Fair for WMC's Lab department (and front desk!). Blood draws for Wrangellites who will be out of town or on the job during the Health Fair (Saturday, April 5th) began on Monday and will run through April 11th. Special times are also set aside for community members who are working at a booth during the Health Fair – they are able to come in on April 3 & 4 starting at 7 am to have their blood drawn. Additionally, the community was able to register for one or more of six blood tests (a hepatitis C screening was added this year) during the Friday and Saturday, April 21 & 22 pre-registration period. Staff and community members logged 48 hours of volunteer time at pre-registration tables from 10 am till 4 pm at Bobs' and City Market on those two days.

WMC Wishes Carin Rhodes Farewell

Susie Byford cooked her special spareribs and staff added their favorite salads, sides and desserts to a lunchtime farewell party for Carin Rhodes, RN, who is departing to rejoin family in California. Carin has made many significant contributions to WMC as a Nursing Department Leader, CPSI Super User, and Infection Preventionist. The position left open by her departure will be filled by Rosa Mergenthal who joined the WMC nursing department in February.

WMC Mission

To enhance the quality of life for all we serve.

WMC Vision

Honor our heritage and be the pride of the community.

WMC Values

Integrity, Compassion and Caring, Trust, Transparency, Loyalty, Honoring Our Heritage, Quality, Fiscal Responsibility

Standards for Performance

Teamwork ~ We commit to teamwork that is based on reliable, supportive and committed engagement with each other at all times and under all circumstances.

Communication ~ We commit to conducting ourselves with integrity in an approachable, receptive and respectful manner in order to foster a positive work environment.

Education ~ We commit to encouraging all employees to reach their full potential through education and personal growth; our goal being to provide safe, efficient and quality healthcare.

Accountability ~ We commit to honoring ourselves and our coworkers by being punctual, focused, prepared and responsive to provide professional patient-centered care.



Weekly Update to the Governing Board

For the week of Monday, March 24th, 2014

From Marla Sanger, CEO

www.wrangellmedicalcenter.org

Borough Assembly Declares 'Health Fair Week'

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Laundry Upgrade Passes 'Re-Check' & Hallways Sparkle

Jeff McQuay (rep for EcoLab – cleaning products) returned to Wrangell this week to make sure that the new laundry machines are maintaining their calibration – which they are – and to assist the maintenance department with a new floor cleaning/waxing regimen. The stretch between the emergency rooms and nurses' station was the training ground and is now beautifully cleaned and waxed. Jim and Brian will continue the project throughout the building as time allows.

Glidescope will Help Improve Airway Management

A glidescope is used to assist when a patient's airway is unstable and the patient is in need of intubation. A request was made recently by a visiting physician and local doctors for a glidescope to be added to the emergency room and operating room equipment. Consultations with Diana Nore and Doctor Salard resulted in this model being chosen. The equipment is on order and will soon be available for use in the case of an emergency or as needed by visiting physicians.

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May 21st
June 18th

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May 22nd
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Weekly Update to the Governing Board

For the week of Monday, March 31, 2014

From Marla Sanger, CEO

www.wrangellmedicalcenter.org

Part Time & Traveling Staff Become Permanent

This week we were happy to have Mindy Sherwood move from 'traveler' status to becoming a permanent employee in the Physical Therapy department. We also hired Jim Holder as full time staff in the maintenance department; he has done a marvelous job of caring for the facility during Brian's absence.

Staff Respond Well During an Extremely Busy Week

WMC saw a large influx of patients in the last week and staff have responded admirably to a greater workload, particularly with key staff out of town for various reasons. It has been great to see the teams pulling together to shoulder the responsibility of caring for our community.

Denise McPherson Joins WMC as Director of Nursing

Denise McPherson dove into her first week on the job as DON at Wrangell Medical Center. She spent the first few days meeting with Diana Nore and others in the building to get the overview of the nursing department operations and could be found in hallways speaking with staff and patients alike. She joins her husband, Aaron, who has been at WMC for about a month, serving as the Director of the Physical Therapy department. We are excited to have Denise on staff and look forward to getting to know her better – she must already feel at home because she was spotted helping tidy up after this year's Health Fair, thank you Denise!

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June 26th

Health Fair 2014, a Great Way to Wrap up the Week!

Fifty vendors and a huge cross section of the community turned out for Health Fair 2014. While the rain and gloom didn't keep folks away from the Health Fair, it may have contributed to them hanging out and visiting with vendors longer. "It seems it's been really steady this year," remarked a vendor when asked about turnout, "normally it feels like things are wrapping up by around 11:30, but look, folks are still here and it's noon!"

Visitors to the Health Fair found booths with information on dental care, pharmaceuticals, smoking cessation, early childhood education and other early childhood topics, a variety of local clubs and organizations (Muskeg Meadows, Irene Ingle Library, Southeast Beasts, Boy Scouts), and many more. Many of the adults came for the 'Blood Draw', a long-standing tradition of the Health Fair, while children brought their teddy bears for their annual checkup at the AICS Teddy Bear Clinic.

So many people are involved in making this one of the largest, most successful health fairs in Alaska that it's hard to say 'Thank you' without fear of forgetting someone, but it would not have happened without the concerted efforts of staff from every department of the Medical Center. Additional assistance was received from the AICS maintenance crew and Nolan Center Personnel, not to mention the many vendors who gave of their time and expertise.



WMC Mission

To enhance the quality of life for all we serve.

WMC Vision

Honor our heritage and be the pride of the community.

WMC Values

Integrity, Compassion and Caring, Trust, Transparency, Loyalty, Honoring Our Heritage, Quality, Fiscal Responsibility

Standards for Performance

Teamwork ~ We commit to teamwork that is based on reliable, supportive and committed engagement with each other at all times and under all circumstances.

Communication ~ We commit to conducting ourselves with integrity in an approachable, receptive and respectful manner in order to foster a positive work environment.

Education ~ We commit to encouraging all employees to reach their full potential through education and personal growth; our goal being to provide safe, efficient and quality healthcare.

Accountability ~ We commit to honoring ourselves and our coworkers by being punctual, focused, prepared and responsive to provide professional patient-centered care.

9. MEDICAL STAFF REPORT

Verbal

10. ACTION ITEMS

None

11. DISCUSSION ITEMS

None

12. INFORMATION ITEMS

- a. New Hospital Project Update

13. BOARD DEVELOPMENT

- b. Navigating the Boardroom,
chapters 21-24 discussion

14. BOARD COMMENTS